

Shipping

SHIPPING SERVICES

Standard shipping service is via FedEx Priority Overnight

<https://www.fedex.com/en-us/shipping/overnight.html>

Other shipment services available upon request, including:

- Regional Courier Service (available for San Francisco Bay and Boston metro areas depending on product and capacity): same-day/next-day
- Delivery times vary depending on the distance from our collection locations and traffic conditions
- FedEx First Overnight
 - <https://www.fedex.com/en-us/shipping/overnight.html>
- International Couriers
 - Contact us for your international shipping requirements

Packaging/Condition options:

- ISTA 7A/7B Summer/Winter profile certified packaging
- Temperature monitoring
- Non-standard temperature shipping (2-8°C, CRT, Dry Ship LN₂)

SHIPPING SERVICES	PRODUCT	AVAILABLE SHIPPING OPTIONS BY PRODUCT	FRESH PACKAGING	CRYOPRESERVED/ FROZEN PACKAGING	
<p>Standard shipping service is via FedEx Priority Overnight</p> <ul style="list-style-type: none"> • https://www.fedex.com/en-us/shipping/overnight.html <p>Other shipment services available upon request, including:</p> <ul style="list-style-type: none"> • Regional Courier Service (available for San Francisco Bay and Boston metro areas depending on product and capacity): same-day or next-day; <ul style="list-style-type: none"> ◦ Delivery times vary depending on distance from our collection locations and traffic conditions • FedEx First Overnight <ul style="list-style-type: none"> ◦ https://www.fedex.com/en-us/shipping/overnight.html • International Couriers <ul style="list-style-type: none"> ◦ Contact us for your international shipping requirements <p>Packaging/Condition options:</p> <ul style="list-style-type: none"> • CRT (15-25°C) and 2-8°C 96hr Validated Packaging <ul style="list-style-type: none"> ◦ Packaging that is certified to maintain temperature per ISTA 7A/7B Summer/Winter profiles • Alternate temperature shipping (2-8°C, CRT, Dry Ship LN₂) 	<p>Whole Apheresis Products (mobilized and non-mobilized LeukoPaks)</p>	<p>FedEx Priority Courier same-day or next-day FedEx First International</p>	<p>Stored at ambient temperature post-collection and shipped in EPS (expanded polystyrene) foam packaging at ambient temperature</p>		
	<p>Whole Bone Marrow Aspirate</p>				
	<p>Whole Blood</p>	<p>FedEx Priority Courier same-day or next-day</p>			
	<p>Whole Cord Blood*</p>	<p>FedEx First International</p>			
		<p>Mononuclear Cells</p>	<p>FedEx Priority Courier same-day or next-day FedEx First International</p>	<p>Stored at 2-8°C post-processing and shipped in EPS packaging with a -20°C frozen foam brick and 2-8°C refrigerated gel pack to achieve 2-25°C</p>	<p>Stored in liquid N₂ vapor phase (≤-135°C) and shipped in EPS packaging in dry ice (≤-60°C)</p>
		<p>Isolated Cells</p>	<p>FedEx Priority Courier next-day FedEx First International</p>		
		<p>Cultured Cells</p>	<p>FedEx Priority FedEx First International</p>		
		<p>Cell Free Products (i.e. Plasma, Serum)</p>	<p>FedEx Priority Courier same-day or next-day FedEx First International</p>	<p>Stored at ambient temperature post-processing and shipped in EPS packaging at ambient temperature</p>	<p>Snap Frozen @ -65 to -80°C and shipped in EPS packaging in dry ice (≤-60°C)</p>

*>48 hours post collection @ shipment